



**ON THE COVER**  
**Lekeshia White with Sydney and Joyah**

After delivering my twin girls Sydney and Joyah at 34 weeks, they were placed in the Parkview Newborn Intensive Care Unit. Thankfully, Joyah was discharged after only 8 days, but Sydney was hospitalized for the next two months.

The nurses told me about the Ronald McDonald House, and it was such a help. The RMH was ready with a Pack 'n Play for Joyah when she was discharged and accommodations were also made for my other children to stay and sleep comfortably. We all enjoyed the family sitting areas to watch TV or play games. We prepared meals, or enjoyed the meals that were provided. I was very comforted knowing I was so close to Sydney. We are truly thankful and grateful for the Ronald McDonald House.



**Ronald McDonald  
House Charities®**  
of Northeast Indiana

11109 Parkview Plaza Drive | Fort Wayne, IN 46845 | 260-266-3590 | [RMHC-NEINDIANA.ORG](http://RMHC-NEINDIANA.ORG)



**2016 Donor Impact Report**



**Ronald McDonald  
House Charities®**  
of Northeast Indiana

## YOU ARE KEEPING FAMILIES CLOSE

We are so grateful for the love and support you show Ronald McDonald House families. Your giving kept nearly 600 families close to each other last year. For these families, the Ronald McDonald House is more than just a bed and a shower. Your support gives families a sense of comfort and hope when they need it most. Your giving probably does more than you imagine:

You helped build a new family as Jason and Jennifer Kojro-Badziak spent two months traveling back and forth from their home in Illinois to their new baby boy, Jakob, born in Fort Wayne. "Our family will be forever grateful to the Ronald McDonald House for helping nurture our family as we transitioned our premature son through surgeries and the adoptive process."

Your support gave Amy Cruz strength and courage when faced with her daughter, Abigail's, hospitalization. "I was able to rest, eat properly and draw on the positive energy oozing from the Ronald McDonald House staff and volunteers. And Amy believes your impact will continue, "The time the Ronald McDonald House gave me to care for Abigail is invaluable to her well-being, now and for her future."

Whether you brought snacks and supplies, prepared and served a nourishing meal or provided the gift of a comfortable stay, your support of the Ronald McDonald House gives comfort and care to every family who enters our home, and for that, I am most grateful.

Thank you for your generosity,  
Lisa Pacula, Executive Director

## STAFF

**Lisa Pacula**, Executive Director  
**Teresa White**, Director of Development and Communications  
**Gretchen Spires**, Volunteer and Guest Services Manager  
**Kelly Mikolajczyk**, Administrative and Development Coordinator  
**Robbin Young-Gaston**, Volunteer and Guest Service Coordinator  
**Brenda Zemaitis**, Volunteer and Guest Service Coordinator

## BOARD

<b>Kathy Rogers</b> , President	<b>Jill Brown</b>	<b>Dr. Melissa Rice</b>
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## RONALD MCDONALD HOUSE VOLUNTEERS

### A Passion for Service

Volunteers don't necessarily have the time, they just have the heart." That quote by Elizabeth Andrew graces the walls of our volunteer workroom, and it is so true. The volunteers serving Ronald McDonald House families come from all walks of life and all have busy lives and responsibilities, yet they carve out six hours each month to be a comfort to families they've never met. RMH volunteers have a heart for others and a desire to serve those in need. Some of our volunteers know the ache our guests feel because they were once in their position.

*"In 1999 our granddaughter, Kayla, was diagnosed with a brain tumor and sent to Riley Hospital in Indianapolis. We were so lucky to stay in the RMH so we and her parents could be close to her. After her passing, I said I am going to pay it back and shortly after heard of the Ronald McDonald House opening inside Parkview. I have been here ever since."*  
— Wendy Tyler

Volunteers provide a number of services for the Ronald McDonald House and our guests, such as answering phones, checking in guest families, light housekeeping and stocking supplies. More importantly, RMH volunteers transform our space into a comfortable home and treat guests like family.



### RMH VOLUNTEERS



### TOTAL 2016 VOLUNTEER HOURS



8,355

### VALUE OF HOURS WORKED



\$189,574

\*Based on the current hourly value for volunteer time in Indiana, as provided by Independent Sector

### SPECIAL EVENT VOLUNTEERS



## DONORS



### Scott & Lori Jinnings

Supporting the Ronald McDonald House is a family affair for Scott and Lori Jinnings. Lori's interest in the charity started early since her father and step-mother were faithful volunteers of the Ronald McDonald House. However, it was a breakfast Lori attended years ago that deepened her commitment. "The speaker that morning was Sheryl Galliher, someone I personally knew. Her son, Henry, had been in a devastating accident. My kids knew Henry from school, and I had been his Sunday School teacher when he was young. Sheryl's message left a lasting impression on me about how important the Ronald McDonald House is to our community."

We were reminded of the importance of the Ronald McDonald House again when family friends of ours were in an accident in Ohio; their son was injured and they had no place to stay. These parents were not going to leave the hospital. I felt helpless watching this mother with all of her stuff in the waiting room, no place to rest or let out her emotions without being watched. It was such an additional and unnecessary burden on the family. That's why Scott and I donate to the Ronald McDonald House, because we feel it provides a wonderful service to many families whose lives change in the blink of an eye."

Scott and Lori, who own Jinnings Equipment in Fort Wayne, are regular Rhinestone Rodeo attendees and bring along their kids and extended family to enjoy the night. Like their parents before them, Scott and Lori are grooming the next generation as Ronald McDonald House supporters.

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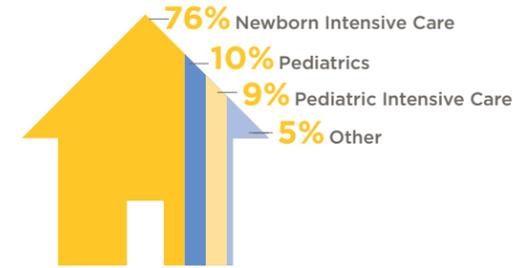
*For a full listing of 2016 Ronald McDonald House at Parkview donors, visit [rmhc-neindiana.org/donors](http://rmhc-neindiana.org/donors)*

### 2016 Donor Impact

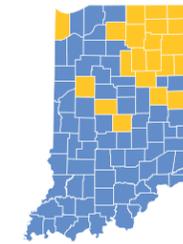


## OUR IMPACT

### GUEST ROOM USAGE BY HOSPITAL DEPARTMENT



### INDIANA COUNTIES SERVED



Adams, Allen, Boone, Dekalb, Delaware, Elkhart, Grant, Huntington, Kosciusko, LaGrange, Lake, Marion, Marshall, Miami, Noble, Randolph, Steuben, Tippecanoe, Wabash, Wells, Whitley

### TOTAL NIGHTS OF STAY



### AVERAGE LENGTH OF STAY



### FAMILY MEMBERS SERVED BY RMH COMFORT CART



### TOTAL FAMILIES SERVED



### MEALS SERVED



## FINANCIALS

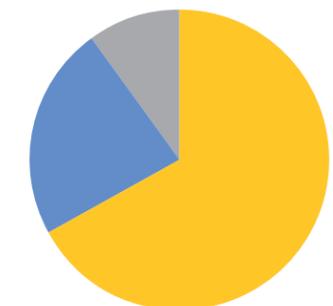
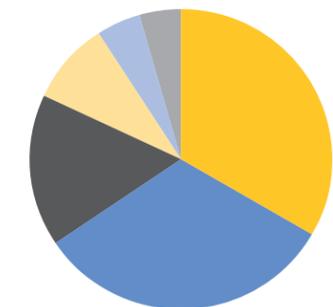
### REVENUE

In-kind Donations:	\$261,078
Special Events:	\$250,492
Donation Boxes: Located at McDonald's restaurants	\$125,444
Individual/Corporate Gifts:	\$71,121
McDonald's Promotions:	\$36,529
Other Gifts:	\$32,603

**TOTAL REVENUE: \$777,267**

### EXPENSES

Programming:	\$437,393
Fundraising:	\$157,170
Administrative:	\$65,670



## ZIMMERMAN FAMILY



We are the Zimmerman family – Scott, Dakkaria, Kaiden, McKayla, Karter and our newest member, Kashtin. We love movies, family dinners, campfires and s'mores. We were all excited when we learned our family was growing. Kashtin was born June 16, 2016. Everything throughout the pregnancy was normal and the 3D and 4D ultrasounds showed no abnormalities. However, after Kashtin was born, the obstetrician told us he had a cleft palate and a smaller jaw. We were shocked. Our pediatrician told us Kashtin was being sent to the Newborn Intensive Care Unit (NICU) at Parkview Regional Medical Center.

Everything happened so fast. I kept thinking, how was I going to take care of Kashtin in the NICU and continue to care for my other three kids at home? The Ronald McDonald House made that possible for me. During Kashtin's 26-day hospital stay, we were able to have our own room in the Ronald McDonald House. My other three kids were able to stay with me and visit their baby brother. When Scott went back to work he would come straight to the RMH to shower and grab a bite to eat instead of driving all the way home. The staff at the RMH was more

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Our favorite thing at the RMH were the family dinners. The kids loved writing on the message board and eating all of the cookies! Since our first stay, Kashtin has had two additional surgeries. Each time we came back, we stayed at the Ronald McDonald House. The RMH and everything they offer helps make the hospital experience less stressful for us and we are very thankful knowing the RMH is always there to help.

