

## Ronald McDonald Care Mobile

## **FAQ**

What is the Ronald McDonald Care Mobile program? The Ronald McDonald Care Mobile team believes a child's zip code should not dictate whether they receive quality medical care. Acting as a 'doctor's office on wheels' the Ronald McDonald Care Mobile goes into neighborhoods that need its services, meeting families where they are and offering services at no charge to families without insurance. To effectively reach these families, the Ronald McDonald Care Mobile partners with local nonprofit agencies and schools to help promote and explain the Ronald McDonald Care Mobile program to their constituents as well as provide a location for the Ronald McDonald Care Mobile to park and serve patients

## What makes the Ronald McDonald Care Mobile program unique?

- Prevention: We deliver health education, which reduces overall medical costs, addresses behavior and lifestyle choices and helps motivate families to improve and maintain their health.
- Treatment: We provide services ranging from immunizations to preventive check-ups.
- Referral: Medical providers will work with families to help them gain access to ongoing care with a primary doctor.

## Why do we need a Ronald McDonald Care Mobile in Northeast Indiana?

A high percentage of families in the communities the Ronald McDonald Care Mobile serves are low-income. Because of this, and because of statics such as the below, we are honored to present a Care Mobile to the communities of Northeast Indiana.

- Approximately 22% of all households in northeast Indiana have an income less than \$25,000
- Infant mortality (death of a baby before his/her first birthday) continues to be higher than that of the rest of Indiana and much higher than the rest of the U.S.
- According to the CDC, approximately 13% of children 3-17 have a developmental or behavioral disability; many are not diagnosed before the age of 10. Research shows early intervention greatly improves a child's development.
- Sixty percent of uninsured children do not visit a physician's office during the year, and more than half have no care from a provider of any type (physician or non-physician) in an officebased setting.
- Uninsured children are at greater risk of experiencing health problems such as obesity, heart disease and asthma that continue to affect them later in adulthood.

**Do Ronald McDonald Care Mobiles only treat children?** Yes, because of the incredible healthcare need for young children in our community, the Ronald McDonald Care Mobile specifically treats children zero to 18 years old.

Does the Ronald McDonald Care Mobile program replace regular visits to a doctor? Services provided on a Ronald McDonald Care Mobile are not meant to replace regular visits to a doctor. Rather, they provide an entry point into a regular pattern of health care for vulnerable children, with the goal of connecting the child and his or her family to a medical home.

Do families have to pay for health care services provided by Ronald McDonald Care Mobile? For patients who present without insurance, there will be no charge for care. For patients who present with Medicaid or other third-party insurances PPG will process the insurance for consistency and due to contractual requirements. Patients will be billed for their portion of the co-pay.

What services will the Ronald McDonald Care Mobile provide? Ronald McDonald Care Mobiles provide a number of services based on the needs of the community, including:

- Primary care, well-child visits and developmental screening
- Hearing
- Vision
- Vaccination
- Point of Care testing
- Strep test
- Influenza screening
- Lead screening
- Fluoride treatment
- Health & Safety education

Where will the Ronald McDonald Care Mobile operate? Our Care Mobile operates in Allen, Dekalb, Huntington, LaGrange, and Noble counties. The Care Mobile will operate 4 days a week based on a set calendar which will be published to the community.

Who is providing the medical care? Parkview Physicians Group will provide medical and education services for the Care Mobile of Northeast Indiana.

**How can I support the Ronald McDonald Care Mobile?** Individual and corporate donations are welcome. For more information on how you can become a sponsor or make a donation, please contact Teresa White at (260) 266-3593.